



**WARNER BROS. STUDIOS
FACILITIES**

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Robert S. Pincus
Vice President
Operations

January 9, 1996

Mr. Igor Frank
Burbank Body Shop
149 E. Providencia
Burbank, CA 91502

Dear Igor,

I just wanted to let you know what an excellent job I think you did on my Lexus LS 400. I was really impressed with the quality of the work and the professionalism that you accomplished in matching the color of the car, something I am sure is not an easy task. I also want to thank you for the repair and tie-in with the dent in the front that came out perfectly.

Thanks go out also for the accommodation with which you performed the work in picking up and returning my car to the studio, a tremendous help to me with my crazy schedule. I would not hesitate to recommend your company at any time, and once again thanks for a job well done.

Yours truly,

Robert S. Pincus

RSP/fas

cc: Jon Burke
Bruce Macleod